


MITEL

5201 | IP Phone



 MITEL | it's about **YOU**

M Mitel (design) is a registered trademark of Mitel Networks Corporation. © 2004, Mitel Networks Corporation. All other products and services are the trademarks of their respective holders. All rights reserved.

NOTE: For more complete instructions on using the 5201 IP Phone, refer to the 5201 IP Phone - SX-200 ICP User Guide available at www.mitel.com or contact your Administrator.

Making an Internal Call

- 1 Lift the handset.
- 6 Dial the number.

Making an External Call

- 1 Lift the handset.
- 6 Dial the prefix for external calls (e.g. 9) and the number.

Placing a Call on Hold

- 5 Press **Hold**.
- 1 Replace the handset.

Retrieving a Call from Hold

- 1 Lift the handset.
- 5 Press **Hold**.

Leaving a Message

- 4 If the Message Indicator is lit,
- 1 Lift the handset and
- 5 Press **Message**, or if a voice mail system answers, record a message.

Retrieving a Message

- 4 If the Message Indicator is flashing,
- 1 Lift the handset and
- 5 Press **Message** to automatically call your voice mail system or the last person who called you (who left the message).

Transferring a Call

- 5 While on a call, press **Trans/Conf**. You will hear dial tone.
- 6 Dial the number of the third party.
- 1 Hang up, or announce the transfer and hang up.

Conferencing Calls

- 5 While on a call, press **Trans/Conf**. You will hear dial tone.
- 6 Dial the number of the third party. Wait for an answer.
- 5 Press **Trans/Conf**.