



Website User Manual

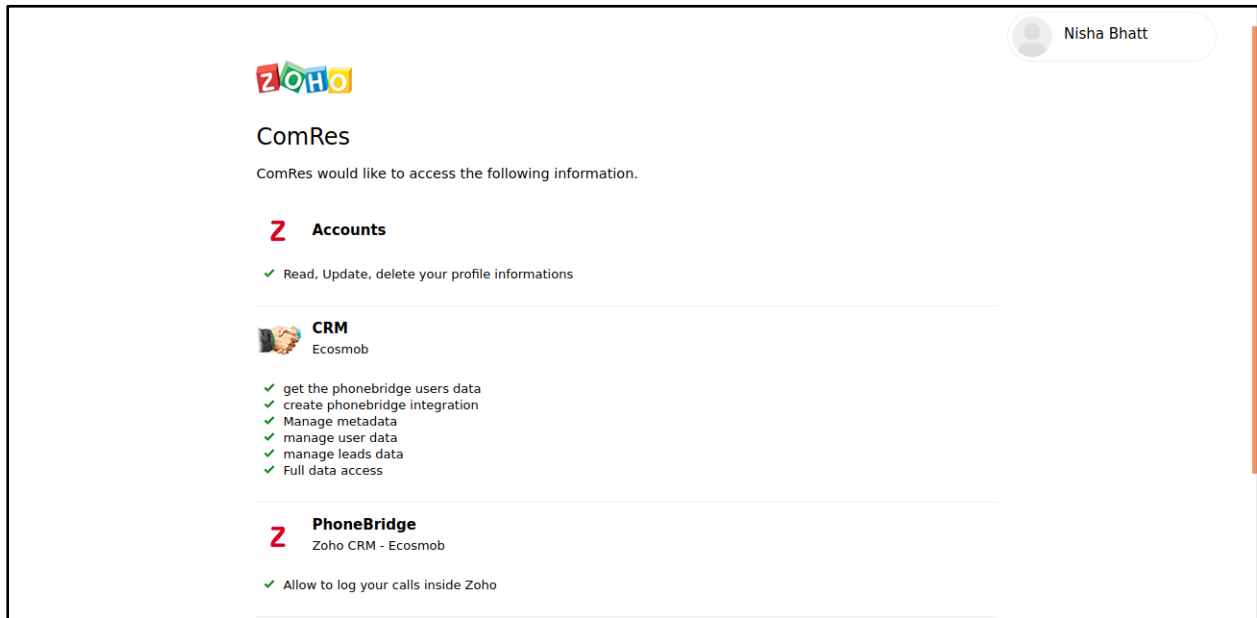
Quick Guide to Setting Up Zoho User Account

To register your user, go to crm-centos.comresusa.com and login with your Zoho username and password.

A screenshot of the CloudTalk login page. The page has a white background with a dark blue header. At the top left is the CloudTalk logo. Below it, the text "Sign into your account" is displayed. Underneath, a prompt says "Please fill out the following fields to login:". There are two input fields: "Enter Email ID" with an envelope icon and "Enter Password" with a key icon. To the right of the password field is a link that says "Forgot password?". At the bottom of the form is a teal "Login" button.

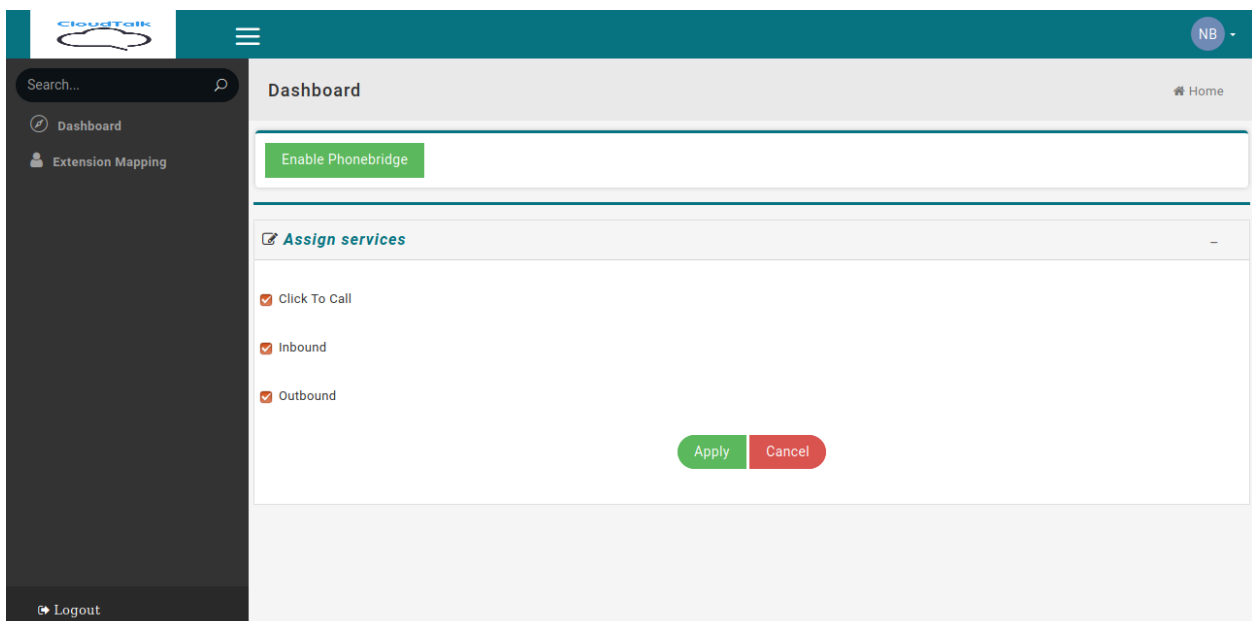
If the admin has signed up your account already then you will access your own middleware using email id and password which is set by superadmin. After that you are able to complete the setup.

1. On the dashboard page you will find the **Enable Phonebridge** button. After clicking on the button you will be redirected to Zoho portal.. If you are already logged in in Zoho account then the below page will be opened. If you are not logged in in Zoho then it will direct you to the Zoho login page and after you login you will be able to access the page below.



2. After clicking on the accept button phone bridge service is enabled for your account.
3. On the dashboard page click assigned services and select any of the 3 options you wish to enable and click Apply.

- 1) Click to call
- 2) Incoming
- 3) Outgoing



4. Click on **Extension Mapping** from the navigation bar. This module will map your CloudTalk extensions with your Zoho users.

